

Concessions Worker - Baby Animal Days

Age 15+

The Concessions Worker is responsible for preparing and serving food and beverages, operating the Point of Sale (POS) system, handling cash transactions, and maintaining a clean, safe, and sanitary work environment. This position is high-energy, fast-paced, and requires a dedication to excellent customer service.

Primary Responsibilities

- **Customer Service & Sales:** Greet customers, take orders, explain menu items, and process payments using a POS system or cash register.
- **Food Prep & Service:** Prepare simple menu items (e.g., popcorn, hot dogs, nachos) to specific portion standards quickly and efficiently.
- **Sanitation & Cleaning:** Maintain cleanliness of the booth, including sweeping, washing dishes, and removing trash.
- **Inventory Management:** Replenish food items, condiments, Assist with stocking inventory at the start and end of shifts.
- **Safety Compliance:** Adhere to all health, safety, and food handling regulations (e.g., proper temperatures).
- **Teamwork:** Work closely with co-workers to ensure fast service during peak hours.

Required Skills and Abilities

- **Fast-Paced :** Ability to handle high-volume sales and work efficiently under pressure.
- **Cash Handling:** Basic math skills for operating a register, making correct change, and balancing a till.
- **Physical Stamina:** Ability to stand for long periods, walk, bend, and lift items weighing 10-30 pounds (sometimes up to 50 lbs).
- **Communication:** Strong verbal communication skills to interact with customers and staff.
- **Flexibility:** Willingness to work weekends, nights, and holidays.

Minimum Qualifications

- **Permits:** Ability to obtain a Food Handler's Card/Permit upon invitation to manage.
- **Experience:** Previous food service or customer service experience is preferred but often not required (on-the-job training is common).